



Medically Fragile Homeless Program FAQ

What does the program do?

The Medically Fragile Homeless (MFH) program provides individual housing for persons in San Luis Obispo County who are homeless with a medically verified need for non-congregate 24/7, temporary housing.

What kind of services does this program provide?

MFH provides supportive services and coordinated case management to ensure physical recovery, access to income sources, connection to services and a more permanent housing alternative at exit of the program. *The person/family must be able to take care of their Activities of Daily Living (ADLs) or have secured the required assistance.*

The primary goal is physical recovery from surgery, illness, injury or high- risk pregnancy through the stability of housing and services. MFH also provides shelter to terminally ill persons who have need of housing to allow the person to die in the dignity and stability of housing with the care of hospice.

Does this program provide daily medical care for those who are housed?

The program does *not* provide medical care for those who are housed but ensures that the person has access to meet their basic needs, including transportation to medical appointments.

How are referrals made?

All referrals are processed by the San Luis Obispo County Department of Social Services and must follow this process:

Adult Protective Services (APS) Referrals:

1. A referral is made to Adult Protective Services, 805-781-1790, during business hours, Mon-Fri, 8 am to 5 pm. Or call the 24-Hour Line, TOLL FREE, 1-844-729-8011.
2. An APS case manager completes an assessment to determine APS eligibility
3. If the applicant is eligible, there is space available, and it's determined that placement is needed, then a MFH program referral is made.

Family Referrals:

CalWORKs families actively receiving Housing Support Program Services (HSP) may be eligible for a referral once their need has been assessed by their HSP Case Manager and as units become available. Please contact your case manager directly or for help connecting to your case manager, call 805-781-1600, Mon – Fri, 8 am – 5 pm.

To learn more about the program services contact Program Director, Carrie Collins at carrie@linkslo.org.